



WELCOME TO  
**XCLUSIVEPLUS**

By  **access**

## WELCOME TO A WORLD OF EXCLUSIVITY

There is something special about standing out from the crowd. Being appreciated. Knowing that you are valued. Receiving services that go beyond the norm.

These become everyday experiences when you are a member of the XclusivePlus club; a premium banking experience designed to give you the recognition and exceptional service you deserve

Welcome to **XCLUSIVEPLUS**  
By  **access**





**ACCESS MORE  
PREMIUM AIRPORT  
LOCALLY GLOBALLY**

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**Delayed flights or  
long stop overs?  
Wait in comfort  
and style with  
access to 800  
Premium airport  
lounges globally.**

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Enjoy 6 complimentary airport lounge visits per annum for yourself and 1 guest. Visit the signature card page on our website for all the benefits of your Visa signature card.

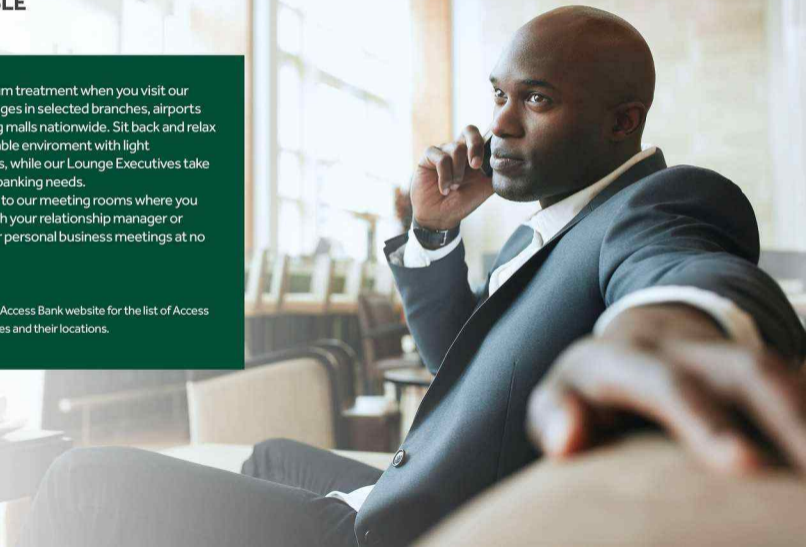
## SAY GOODBYE TO BANK QUEUES AND HASSLE

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Enjoy premium treatment when you visit our Xclusive lounges in selected branches, airports and shopping malls nationwide. Sit back and relax in a comfortable environment with light refreshments, while our Lounge Executives take care of your banking needs.

Enjoy access to our meeting rooms where you can meet with your relationship manager or conduct your personal business meetings at no cost.

Please visit the Access Bank website for the list of Access Xclusive Lounges and their locations.



## COMPLIMENTARY 6GB DATA BUNDLE OFFER

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As an XclusivePlus subscriber, you will be able to save on your data bills by logging into the Xclusive channel to redeem your free monthly 6GB data bundle allocation. This redemption process takes less than two minutes.

### STEP BY STEP REDEMPTION OF YOUR 6GB DATA BUNDLE

1. Log into the Xclusive channel via <https://xclusivechannel.accessbankplc.com> with the account used in subscribing.
2. Select "Data" on the menu tab.
3. Click "Get Data" underneath the network service provider for your registered phone number.
4. Review the phone number in the confirmation pop up.
5. Confirm selection.



## COMPLIMENTARY MOVIE TICKETS MONTHLY

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As an XclusivePlus subscriber you are entitled to two movie tickets every month to be used at various cinemas nationwide. These tickets are redeemed via the Xclusive channel in the quick steps shown below:

1. Log into the Xclusive channel via <https://xclusivechannel.accessbankplc.com> with the account you used in subscribing.
2. Select **"Movie"** on the menu tab.
3. Choose preferred movie, cinema, date, time and number of movie tickets.
4. Click **"Get ticket"**, confirm selection and e-ticket is sent to your registered email address.

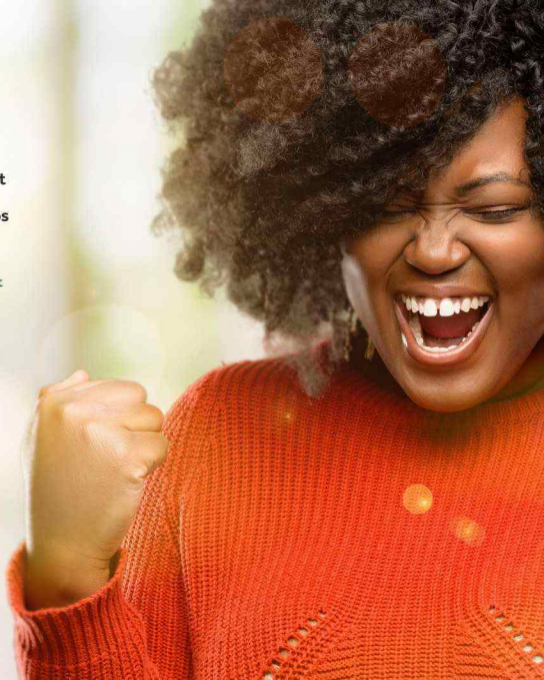


## COMPLIMENTARY EVENT TICKET QUARTERLY

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As an XclusivePlus subscriber you are entitled to one event ticket to concerts, shows, stage plays, art exhibitions every quarter nationwide. This ticket is redeemed via the Xclusive channel in the quick steps shown below:

1. Log into the Xclusive channel via <https://xclusivechannel.accessbankplc.com> with the account used in subscribing.
2. Select "Event" on the menu tab.
3. Choose the event you will like to attend.
4. Click "Get ticket" and e-ticket is sent to your registered email address.



## TREMENDOC DOCTOR'S CONSULTATION

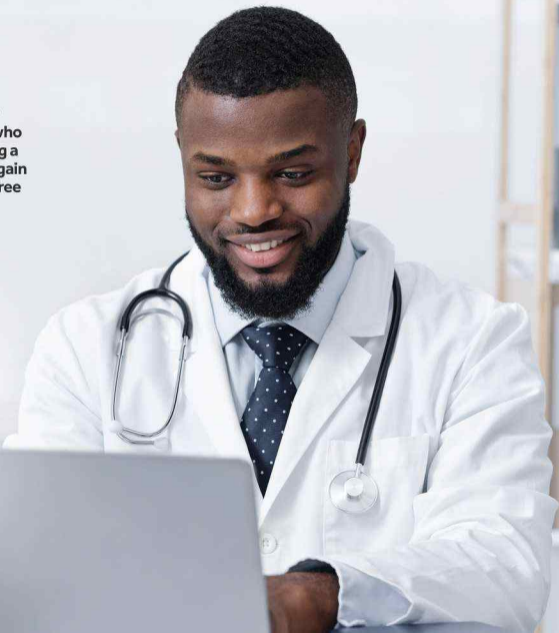
XclusivePlus subscribers get access to over 200+ licensed doctors all over the country who are ready to assist them 24/7. By generating a token on the Xclusive channel, subscribers gain access to these online medical experts for free via the Tremendoc App.

Subscribers can enjoy this quality healthcare at their convenience by using the following steps;

1. Login to the Xclusive channel.
2. Click '**Tremendoc**' on the menu tab, download the App and sign up,
3. Choose '**other plan**' from the plan options and proceed to click on '**subscription token**'.
4. Go back to the channel and click '**GET TOKEN**' to generate unique code.
5. Copy generated unique code and apply on the Tremendoc App.
6. Click submit to activate the service for the month.

**The Unique code allow customers access the benefit for one calendar month.**

*Terms and conditions apply*





## VISA SIGNATURE DEBIT CARD (BLACK CARD)

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XclusivePlus members are immediately upgraded to a Visa Signature debit card which is a premium card that is a class above the platinum cards that gives holders access to over 800+ lounges globally. This card is designed to recognize the status of our esteemed clients and packed with lots of benefits that reflect and enhance their lifestyle.

The signature card can be described as a locally produced card with immense global benefits and is enabled for both local and international spend.



## THE VISA SIGNATURE CARD BENEFITS

### Premium Airport lounges

Access to over 800 premium airport lounges worldwide.

Cardholders are entitled to 6 Free lounge visits per annum with 1 guest at each visit through LoungeKey. (Other card holders pay \$32 per visit per person, therefore 6 visits with a guest would have cost \$324 (N118K).

No additional registration is needed, cardholder simply mentions lounge key upon arrival and swipe their signature card and access is granted.

To view the lounges available visit:  
[www.loungekey.com/SSASignature](http://www.loungekey.com/SSASignature) or download the lounge key app from the Google play or IOS store.

### Concierge service

A 24 - hour Concierge service - that can help with almost anything.

From travel arrangements (flights, reservations, car hire) to booking restaurants and buying gifts. Contact number: +44 (0) 207 136 8631

### Visa Luxury Hotel collections

Access to the Visa luxury hotel collection

Cardholders are guaranteed the best rates and VIP treatment at over 900 prestigious Hotels around the world.

Visit [www.visaluxuryhotelcollection.com](http://www.visaluxuryhotelcollection.com) to see the list of hotels available.

### AVIS Car Rental

Up to 35% discount at Avis Car Rental around the world

Avis is one of the world's best-known car rental brand.

Visit [www.avisworld.com/visa](http://www.avisworld.com/visa) for more info.

### Airport Meet & Greet

25% off Airport meet and greet services by trained agents

Available at over 450 destinations globally. This guarantees clients a seamless airport experience. Visit [www.ceme.yqnowgroup.com](http://www.ceme.yqnowgroup.com).

### Travel Insurance

Cardholders will enjoy free travel insurance for themselves and their families whenever they pay for their flights and accommodation using the Visa Signature card.

Cover includes:

- Emergency Medical Expenses & Repatriation
- Hospital benefits
- Baggage / Travel delay
- Travel accident
- Cancellation and Curtailment
- Overseas Legal Expenses
- Collision damage waiver

This travel insurance cover can also be used for Visa applications purpose too

Visit [www.cardholderbenefitsonline.com](http://www.cardholderbenefitsonline.com) to view the policy.

A group of business professionals, including a man and two women, are seated at a conference table. They are all clapping and smiling, suggesting a positive event or presentation. The setting appears to be a professional meeting or seminar.

## ACQUIRE KNOWLEDGE, SHARE IDEAS AND NETWORK WITH INDUSTRY LEADERS

As an XclusivePlus client, you will be invited to seminars, conferences and round table discussions covering a wide range of topics such as:

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- + Wealth Management & Investment
  - + Economic Outlook
  - + Financial Planning
  - + Growing your Business
  - + Access to finance and lots more

This event would give you the opportunity to gain knowledge from industry experts and like minds.

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We understand how valuable your time is and that is why we have made your banking transactions our top priority.

As an XclusivePlus client, our aim is to ensure that all your banking transactions are efficiently leaving you more time to focus on other things that matter.

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## **In-branch fast track services**

Our dedicated tellers will ensure that you no longer have to wait in queues to conduct your transactions in our branches.

## **Back-end priority processing**

Whether you are opening a new account, booking an investment, or applying for a loan/credit card, your requests will always be top priority.



**With a team of skilled relationship managers to manage your portfolio, we guarantee premium service, attention and expertise.**

Your Relationship Manager will be supported by a team of professional wealth and product specialists to help you make the right financial and investment decisions.

## ELIGIBILITY & PRICING

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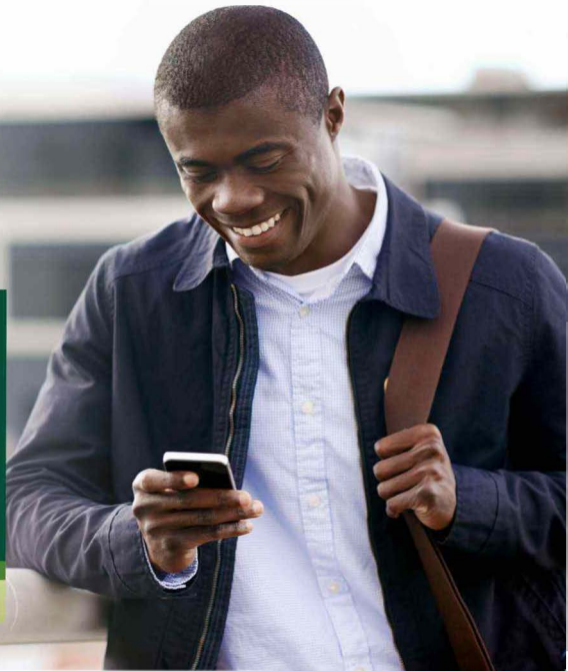
### XclusivePlus is available to all Access customers.

You can enjoy all these premium benefits by subscribing to the XclusivePlus offering at a monthly subscription fee of **N6,999** or a quarterly fee of **N20,997**.

You can also select the annual subscription option and enjoy a discounted rate of **N67,190** per annum.

\*Each Plan is subject to a 7.5% VAT charge at subscription and upon renewal.

\*Terms and conditions apply.



## GETTING STARTED

**Subscribing to  
XclusivePlus is  
simple.**

Visit

[www.accessbankplc.com/xclusiveplus](http://www.accessbankplc.com/xclusiveplus)  
and fill out our easy opt-in form  
and start enjoying all the benefits.

You can also visit any of the Access  
branches to complete the opt-in form.



## **IT IS IMPORTANT THAT YOU READ AND UNDERSTAND OUR TERMS, CONDITIONS AND PRIVACY POLICY**

The Xclusive Plus Proposition has been designed by Access Bank (hereinafter known as "The Bank") specifically for its clients. This is a premium banking experience designed to offer our clients the recognition and exceptional service they deserve. I hereby agree to be bound by the following terms and conditions of the XclusivePlus Proposition.

### **Subscribing to the XclusivePlus Proposition**

- I wish to subscribe to the XclusivePlus Proposition offered to the clients of The Bank.
- I understand the benefits of the XclusivePlus offering and I am aware of the required subscription fee.
- I understand that the XclusivePlus offering is only available to The Bank's clients.
- The Bank reserves the right to modify this Agreement or its policies relating to the offerings of the XclusivePlus at any time without any notice to me.
- I understand I will be migrated to a Premium Current Account upon successful subscription, if I subscribed through a DiamondXclusive current Account.

### **Payment of Subscription**

- I authorize the bank to debit my account for the XclusivePlus subscription based on my selected payment plan and preferred date.
- I understand that upon completion of the sign-up form, my account will be debited immediately for the 1st subscription.
- I understand that my subscription plan will have to be renewed in the following month to enable me to continue enjoying the benefits of the proposition and any late payment may affect access to some benefits.
- If for any reason the bank is unable to debit my preferred repayment account on my selected repayment date, I authorize the bank to debit the account on any subsequent day that the account is funded.
- I authorize the bank, the right to debit any of my other Access Bank Accounts for any outstanding XclusivePlus Subscription Fee if required.



## Visa Signature Debit Card

- I understand that the lifestyle benefits attached to the Visa Signature Debit Card which includes but not limited to a Lounge Key, Travel Insurance and Hotel discounts are subject to the terms and conditions governed by Visa International.
- I understand and agree that my Visa Signature Debit Card is one of the benefits attached to an active Xclusive Plus Subscription, hence if my XclusivePlus Subscription fee is not paid as at when due, the Bank has the right to de-activate the Visa Signature Debit Card and all related benefits tied to the card.
- In the event that my Visa Signature debit card is deactivated, I will subsequently be issued a regular Debit Card, at the regular bank charge for that card.

## Events and Movies Tickets

- Complementary movie and events tickets offered to XclusivePlus Subscribers are non – transferable. (Subscribers may need to show an ID card at the venue)
- I understand that there are a specified number of free movie tickets and events tickets available within each month and these will be issued to Xclusive Plus Subscribers on a first come first served basis. Hence, redemption of these free tickets is subject to availability
- I understand that if I have redeemed my free movie or event tickets and do not use them for whatever reason, it will still count as part of my monthly or quarterly allocation.

## Cancellation of the XclusivePlus Subscription

- The Bank may at any time, with notice to me, suspend, cancel or refuse to renew my XclusivePlus membership without affecting my outstanding and rights as an account holder.
- I understand my subscription can be cancelled for reasons including but not limited to; Inability to debit my accounts due to insufficient funds or when I no longer meet the bank's qualifying criteria.
- I understand that I may terminate my XclusivePlus Subscription at any time, by giving the bank notice of at least (5) working days. A termination request can be sent to the Relationship Manager at my branch or via the contact center.

- I understand that if I terminate my XclusivePlus Subscription, there will be no refund on any subscription fees already paid.

### **Limitation of Liability**

- The Bank shall not be liable to me, if The Bank is unable to perform its obligations under this Agreement due (directly or indirectly) to the failure of any machine, data processing system, industrial dispute or anything outside the control of The Bank, its agents or subcontractors.
- I understand that the bank is not the sole provider of the various lifestyle benefits available to me as an XclusivePlus Subscriber and shall not be held liable for any claims whatsoever arising from the provision of such lifestyle benefits to me.

### **Severability**

- If any provision of these T&Cs is determined by any court or other competent authority to be unlawful and/or unenforceable, the other provisions will continue to be in effect.
- If any unlawful and/or unenforceable provision of these T&Cs, would be lawful or enforceable if part of it were deleted, that part will be deemed to be deleted, and the rest of the provision will continue in effect.

### **Law and jurisdiction**

These T&Cs and any dispute or claim arising out of or in connection with them or their subject matter (including any non-contractual disputes or claims) will be governed by the laws of Nigeria and the parties agree that the courts of Nigeria will have exclusive jurisdiction to settle any such disputes or claims.

To subscribe, please sign below to confirm, you have read and understood the Xclusive Plus proposition terms and conditions stated above, you accept and agree to be bound by the said terms and conditions and you agree that the bank may debit your account for your Xclusive Plus subscription fee.



**XCLUSIVEPLUS**  
CONTACT US

Call our 24-hour Contact Center  
0700-300-0000/01-2712005-7  
to [Xclusiveplus@accessbankplc.com](mailto:Xclusiveplus@accessbankplc.com)