



## PayDay Extra Loan Frequently Asked Questions

### 1. What is PayDay Extra Loan?

It is an instant digital loan product which is targeted at **salary earners** who meet the Bank's risk acceptance criteria (RAC).

### 2. How do I request for a PayDay Extra Loan?

You can request for a Payday Extra Loan through any of the following ways:

- Dial the USSD code **\*901\*11#**
- QuickBucks
  - o Download the QuickBucks app, available on the Google Playstore or iOS App Store
  - o Or click [here](#) to visit the QuickBucks website
- Go to the Access Mobile App and select Loans & Investments
- Access Bank Internet Banking and WhatsApp Banking channels

### 3. Does my salary account have to be in Access Bank before I can apply for PayDay Extra Loan?

Yes, it does. Your salary must be domiciled in Access Bank before you can access a PayDay Extra loan.

### 4. What are the rates/fee for PayDay Extra Loan?

The interest rate for PayDay Extra Loan is 11%. Other charges include a 1% management fee, and 0.5% credit life insurance, which are taken upfront.

### 5. What is the tenor for the PayDay Extra Loan?

The loan tenor is 90 days (3 months).

### 6. How much can I get with PayDay Extra Loan?

The maximum amount (i.e. eligible amount) you can get is 100% of your monthly salary, less any active loans at the Bank; subject to ₦2,000,000 disbursement cap.

### 7. What can affect my eligibility?

Your eligibility will be affected by any of the following:

1. If you have any outstanding loan(s) in Access Bank or other banks.
2. If you apply using a phone number that is not linked to your BVN.
3. If there is no evidence that you received salary payment in the previous month.
4. If you have taken other digital loans and exceeded your eligible amount.



5. If you have an existing loan and the monthly repayment is higher than your eligible amount.

**8. What if I have other existing loans, can I still get a PayDay Extra loan?**

Where you have existing loans, the monthly repayment(s) will be used to calculate your eligible amount. Your eligible amount will therefore be 100% of your monthly salary, less any monthly repayment(s). If the monthly repayment is higher than your eligible amount, you will not be able to take a PayDay Extra Loan.

**9. How long does it take to get a loan?**

Once your loan request is successful, your Access Bank account is credited instantly. However, it may take up to 24 hours to process before disbursement into your account. In such an event, we will notify you of any delays.

**10. How many times can I request for a loan?**

As many times as you may like, as long as you have not exceeded your eligible amount.

**11. When is the PayDay Extra Loan due for repayment?**

Your PayDay Extra Loan will be due for repayment every month for a cycle of three (3) months tenor from the date the loan was disbursed into your account (anniversary date).

**12. Can I pre-liquidate my PayDay loan?**

Customers are at liberty to pay off their loan at their convenience. Interested customers can self-liquidate their existing PayDay Extra Loan via USSD or the [QuickBucks](#) platform. Alternatively, customers can contact Access Bank on **+234700300 0000** or **+234 1 271 2005**; send an e-mail to [contactcenter@accessbankplc.com](mailto:contactcenter@accessbankplc.com); or visit any Access Bank branch to liquidate their loans.

**13. What happens if my account is not funded for repayment on the due date?**

The loan amount will be deducted from any inflow into the customer's account. Where the loan is past due, deduction will be made from any account linked to your BVN.

**14. Is there any penalty for not repaying the loan on time?**

Customers will face a 1% penal charge per month for defaulting on the loan from 31 days past due.



### 15. Are there other instant digital loans for salary earners with longer repayment plans?

Yes, there are. Please see the table below for other instant digital loan products available.

Loan Type	Available to	Loan Amount	Repayment Plan	Pricing
PayDayLoan (PDLP)	Salary account holders with Access Bank	Up to 75% of monthly salary	Against next salary payment or 30 days (whichever comes first)	Interest 12% Management fee 1% Credit Life Insurance 0.3%
	Other bank customers whose salaries are processed via Remita	Up to 50% of monthly salary, but subject to a max. of <b>₦500,000</b>	Against next salary payment or 30 days (whichever comes first).  Your repayment will be deducted from your next salary and taken from your other bank account	Interest 13% Management fee 1% Credit Life Insurance 0.5%
Salary Advance (SADV)	Salary account holders with Access Bank who earn a minimum of ₦30,000	Up to 200% of monthly salary	180 days with repayment over six (6) monthly instalments	Interest Rate: 8% (on reducing balance) Management Fee: 1% Credit Life Insurance: 0.7%
Small Ticket Personal Loan (STPL)	Salary account holders with Access Bank who earn a minimum of ₦50,000	Up to 400% of monthly salary	365 days with repayment over twelve (12) monthly instalments	Interest Rate: 7% (on reducing balance) Management Fee: 1% Credit Life Insurance: 1%
Device Finance (DFPS)	Salary account holders with Access Bank & other bank customers	Up to 33% of annual salary, but subject to a <b>max. of ₦500,000 without Equity Contribution and ₦2,000,000 with equity contribution.</b>	365 days with repayment over twelve (12) monthly instalments	Interest Rate: 30% (flat) Credit Life Insurance: 1%

*\*Please note that all fees will be taken upfront at the point of disbursement*